



GSA HCaTS

Small Business Pool 1

— AGILE GROUP Capabilities —



Since 2008, Agile Group, an established management consulting firm and certified Woman-Owned Small Business (WOSB), has been improving the efficiency and effectiveness of people and processes for federal and state agencies, public companies, and non-profit organizations. Year after year, AGILE GROUP has successfully executed complex, multi-task projects, bringing in-depth experience in a wide range of management and operations areas.

Customized Training and Development Services: KSA #1

- Training Needs Gap Assessments
- Instructional and Curriculum Development
- Trainings: Classroom, Webinar, Virtual, and Blended-Learning Solutions
- Customized Technical and Programmatic Training
- Resource Materials, Including Tip-sheets, Handbooks, Job Aids, and More
- Train-the-Trainer Programs
- Post-Training and Program Evaluation

ACHIEVEMENT: Agile Group developed and implemented customer-specific project management, and reporting training for the U.S. Army Corps of Engineers (USACE), National Programs Branch. The result was enhanced technical skills and knowledge among program staff; better run programs that met established requirements, guidelines, and best practices; and roughly \$800,000 in training and recruitment cost savings.

Customized Human Capital Strategy Services: KSA #2

- Talent Management Strategy and Implementation
- Competency Management and Integration
- Performance Management and Accountability
- Organizational and Position Management
- Knowledge Management Solutions
- Staff Augmentation

ACHIEVEMENT: Agile Group provided Human Capital Services focused on 1) organizational and position management, including position classification, recruitment; and 2) analysis and improvement of organizational processes related to position management and classification for U.S. Customs and Border Protection, Office of Facility Management (OFAM). This resulted in operating efficiencies and earned Agile two consecutive years of exceptional evaluation ratings.

Customized Organizational Performance Improvement: KSA #3

- Strategic Planning and Alignment
- Organization and Team Effectiveness Assessments
- Performance Metrics and Evaluation
- Performance Improvement Solutions
- Team Facilitation
- Change Management and Communication
- Work-Flow Process Enhancement

ACHIEVEMENT: Agile Group assessed business processes and reporting practices and developed recommendations to improve team collaboration, project tracking, and reporting, for the U.S. Army Corps of Engineers, Omaha District. In addition, Agile developed and implemented processes to help the program office work more efficiently and to collaborate more effectively with project stakeholders.

POINT OF CONTACT: Brit Harvey, President, Phone 505.266.0190 / Mobile 505.280.3080 / bharvey@agilegroupusa.com